The University of Houston provides numerous services designed to help students adjust to university life. These include housing, health care, counseling, career planning assistance, learning support, financial aid, and recreation programs.

A variety of student programs and activities mirror the composition and interests of the campus community. Among these are more than 250 registered student organizations and 27 nationally recognized fraternities and sororities. In addition, many honorary and professional organizations are active in the individual colleges, and some of them are open to freshmen.

The network of cocurricular activities planned by both students and staff appeals to a diverse student body. Involvement in any such activities, whether as planner or participant, helps students develop leadership skills, understand organizational dynamics, and, just as importantly, relax and have fun.

**Dean of Students**

The academic success of individual students is the primary concern of the Dean of Students Office. Programs such as orientation, Students Assisting Students, and the Mentor Program address the unique needs of freshmen and new transfer students. The Dean, Assistant Deans, and the office staff offer problem solving services to all students with questions or concerns that may affect their campus life. Students who need information about campus services and policies will find helpful answers at the office located in room 252 of the University Center. University policy interpretation, student behavior code, and code enforcement through university judicial procedures are also responsibilities of the Dean of Students Office. For additional information or copies of the *Student Handbook*, a guide to university policies, facilities, and services, call 713-743-5470.

**Student Information and Assistance Center**

The Student Information and Assistance Center (SIAC) provides information on a variety of campus-related services and activities and serves as a drop-off, delivery, and distribution point for many UH departmental forms and documents. SIAC is funded by student service fees and during fall and spring is open Monday through Friday 8:00 a.m. to 9:00 p.m.; Saturday 10:00 a.m. to 6:00 p.m.; and Sunday 1:00 p.m. to 6:00 p.m. For more information or assistance call 713-743-5060.

**Ombudservice**

The Ombudservice is comprised of Designated Problem-Solvers located in each major department of the university who serve as liaisons with other departments and colleges to help facilitate resolution of student problems in the areas of registration, housing, grade issues, financial aid, parking, college problems, residency status, complaints or grievances against other administrative units, and other concerns related to the university. Ask for the Designated Problem-Solver in the department or administrative unit or contact the Dean of Students Office at 713-743-5470.

**Student Responsibilities**

Students are expected to conduct themselves in a mature and responsible manner, respect the opinions, rights, and personal property of others, and meet their financial obligations.

Specific policies regarding student life and academic honesty are available in the Dean of Students Office located in the University Center. These policies are published in the *Student Handbook* available through the Dean of Students Office or at [www.uh.edu/dos/hdbk/](http://www.uh.edu/dos/hdbk/). Professors are responsible for the initial enforcement of academic honesty policies, but the responsibility for enforcing student life policies rests with the Dean of Students, the campus police, and the University Hearing Board. Disciplinary records are confidential and are not released to anyone off campus without the students’ written permission unless subpoenaed.

**Identification Cards**

Persons on the premises of the University of Houston or utilizing its services may be required to furnish
proof of identity when requested. Students are required to obtain and show proof of a valid university ID card and present it upon request of a university official.

**Student Government Association**
The Student Government Association (SGA) is the university’s student government and official student representative organization. The Student Government Association works to improve the quality of education and campus life and participates in policy-making decisions by recommending students to sit on various university committees, councils, and boards, and by representing the interests of students to the administration, the Board of Regents, and the faculty.

These and other functions are carried out through the Student Government Association’s three-branch structure, which includes the Student Senate; the Student Body President, vice president, and staff; and the University Hearing Board.

All students benefit from the work of the Student Government Association, and those who choose to become directly involved are provided with learning experiences not gained through classroom instruction.

Students who wish to serve in the Student Government Association or communicate with their student representatives should call the Student Government Association offices at 713-743-5220. The Student Government Association is funded by student service fees. For more information visit www.uh.edu/sga.

**Student Organizations**
The university promotes total student development by providing a variety of cocurricular activities designed to appeal to a diverse student body. Opportunities for the development of leadership abilities, social skills, and interpersonal relationships are available through participation in any of the registered campus organizations. They include professional, religious, political, volunteer, honorary, social, ethnic, athletic, and special interest groups.

Over forty national sororities and fraternities have chapters affiliated with the university, and several have housing quarters available to members. Each is involved in a variety of campus and community service projects and sponsors numerous social activities throughout the year.

There are a number of professional and honor societies on campus, many of which are open to freshmen, including BSK Optometric Honor Society, Chi Epsilon (civil engineering), and Golden Key National Honor Society, as well as interdisciplinary honor societies such as Omicron Delta Kappa. All of these groups offer activities designed to contribute to the pursuit of knowledge in a chosen field, to guide those who are unable to decide on a major, and to enhance the social atmosphere of campus life by enabling students to interact with their peers. Other professional and honor societies are listed in the college sections of this catalog.

Various ethnic populations represented on campus have formed student organizations to promote programs that introduce their cultures to the campus community. Included among these programs are the International Food Fair, Mes de La Raza, Diversity Week, and Black History Month activities.

Special interest groups are as many and varied as the student population and include such pursuits as chess, computer programming, anime, music, frisbee, fencing, and social dance.

For more information about all student organizations, call Campus Activities in the University Center Underground, 713-743-5180, or visit www.uh.edu/ca.

**Student Programming**
While all student organizations sponsor programs open to the campus community, the Student Program Board is specifically charged and financed to organize a variety of all-campus programs throughout the year. Students may elect to join the Student Program Board and work on any number of events, such as Homecoming, fine arts programs, movies, concerts, speaker series, and a variety of special events. For information on how to join, call the Student Program Board, 713-743-5210, or visit www.uh.edu/spb.

**Music, Art, and Theatre**
There are 16 opportunities for music majors and non-majors to participate in some aspect of musical performance. Included are the Moores Opera Center, Symphony Orchestra, Marching Band, Wind Ensemble, Concert Chorale, University Chorus, New Music Ensemble, Collegium Musicum, Jazz Ensemble, and Chamber Music groups. The School of Theatre also sponsors several important productions each year; participation in all capacities is open to every student through audition. Art and architectural exhibits, student recitals, the Forensic Club, and films also contribute to the cultural development of the members of the college community.

Music performances are offered throughout the city, theatres abound, and exhibits are often presented in many small galleries. The Museum of Fine Arts and the Contemporary Arts Museum contribute to Houston’s growing reputation as one of the dynamic art centers in the United States.

**Religious Activities**
The A.D. Bruce Religion Center is the focal point for religious activities on campus. The center maintains office facilities for 11 Charter groups that serve students through regular workshop services, discussion groups, religious retreats, Bible study sessions, and ecumenical programs. The chapels are also available for weddings, Bar Mitzvahs, and memorial services. More information is available from:

113 A.D. Bruce Religion Center Office
University of Houston
Houston, Texas 77204-3050
713-743-5050

**Student Publications**
The Daily Cougar is the official campus student newspaper; The Houstonian is the official yearbook. Both publications employ student staff regardless of major.
The Student Publications Committee exercises general supervision over The Daily Cougar, The Houstonian, the Student, Staff and Faculty Directory, and Transitions, the annual student magazine. According to policy adopted by this committee, yearbooks will be held for one calendar year after the date of purchase.

Campus Recreation
The Department of Campus Recreation coordinates many sports, fitness, recreation and other wellness related activities on campus for students, alumni, faculty, and staff. Participating in Campus Recreation activities provides an outlet for students and staff to clear their mind, stay in shape, and recharge their spirit. The UH community has many activities to choose from. Intramurals provides an opportunity for students to participate in over 26 different competitive activities. Events for men, women, and co-ed competition are available. Sport Clubs offer students the opportunity to compete in various sports activities at local, regional, and national levels. Limited funding is available to help cover equipment, uniform, and travel expenses. Group Exercise classes offer many choices for aerobics, yoga, Pilates, cycling, and dance. Outdoor Adventure offers climbing, equipment rental, group facilitation, and organized outdoor trips. Personal Training and physical assessments (Q-FIT) are available services. Aquatics offer various learn-to-swim programs as well as First Aid, CPR, Lifeguard Training and other Red Cross certification courses. SCUBA certification and trips are also offered.

The Campus Recreation and Wellness Center (CRWC) is located on the corner of University Drive and Calhoun Street. Included in the 264,000 square foot facility are three gyms (3 court Main Gym, 2 court Center Court, and the Multi Activity Court); 24,000 square feet of fitness equipment; a 53 foot high climbing wall; six racquetball and two squash courts; a 70 meter indoor competition pool with diving facilities; an outdoor leisure pool, an outdoor equipment rental shop; six multi-purpose rooms; two class/meeting rooms; office space with a conference room; locker rooms with over 2,400 lockers available for rental; over 500 day lockers available for free while in the facility; a convenience food store and Smoothie King; a computer/study room; and a short term/drop off child care center. Hours of operation are Monday through Thursday 6 a.m.-10:30 p.m.; Friday 6 a.m.-8 p.m.; Saturday 10 a.m.-8 p.m.; Sunday Noon-10 p.m. Reduced hours are offered during semester breaks and university holidays. For more information stop by the CRWC Welcome Desk on the first floor or call 713-743-PLAY. To reach the department administrative offices stop by room 2000 in the CRWC or call 713-743-9500. Visit our website at www.uh.edu/recreation for more information.

Housing Facilities
On-Campus Housing
The University of Houston offers a full range of housing options for undergraduate, graduate, and professional students.

Campus housing is managed as an integral part of a student’s education experience. It is conveniently located and offers many amenities that complement a busy schedule. Room and Board Housing Agreements are available for the academic year, spring only, and summer time periods. Assignments are made based on availability of request, and placement is finalized based on date the completed agreement and initial payment is received.

The Quadrangle, Moody Towers, and Cougar Place facilities include utilities, air-conditioning, carpeting, and furnishings. Each is complete with Ethernet, cable, and a phone jack (students must provide their own computer, television, and phone instrument). Space is available for immediate occupancy.

Moody Towers and the Quadrangle primarily house undergraduates. Most accommodations are for double occupancy rooms. A limited number of accommodations are available for graduate and professional students. Meal plans are required, and a variety of plans are available.

The Cougar Place facility consists of four hundred (400) single rooms with adjoining baths. It is designated for graduate, professional, and a limited number of undergraduate students. Rooms with kitchenettes are available on a limited basis. Meal plans are optional for Cougar Place residents.

The Cambridge Oaks Apartment complex is located at the southeast corner of campus and is a partnership between the university and Century Property. Cambridge Oaks Apartments offers a variety of apartment plans with the convenience of the campus community and access to the public transportation system. Furniture rental is available for the apartments, which are individually metered for utilities. Students living in Cambridge Oaks may participate in any of the campus meal plans.

Cullen Oaks, located on Cullen between Wheeler and Macgregor, is a partnership between the university and American Campus Communities. Cullen Oaks offers a variety of living plans that ensures each student has a private bedroom in a fully furnished apartment. A utilities package is included as part of the rent, while an additional package is available that includes Ethernet, phone, and cable. Computer rooms, TV lounges, and laundry facilities are located conveniently throughout the complex. The complex has ample parking and the university provides a shuttle service frequently throughout the day.

Bayou Oaks and Greek Park at Bayou Oaks, the newest partnership between the university and the American Campus Communities, opened the fall of 2003. The 486 bed facility is located on Calhoun next to the bayou. Greek Park will house Greek fraternities and sororities in individual townhouse settings uniquely designed to offer Greek students group accommodations on campus. The Bayou Oaks portion of this project will provide housing similar to Cullen Oaks for an additional 250 students.

 Commuters may also elect to join any of the university’s convenient meal plans. The plans eliminate the need to carry cash and offer the flexibility to eat anywhere on campus.
For more information about Residential Life & Housing, contact:
University of Houston
Residential Housing
4161 Wheeler, Rm. 105
Houston, TX 77004
713-743-6000
Out of town calls (toll free): 800-247-7184
FAX Number: 713-743-5998

Hours of Operation: 8:00 a.m. to 5:00 p.m. central standard time

Note: Admission acceptance does not guarantee housing, nor does receipt of a reservation or referral for space in housing guarantee admission to the university.

Student Health

Health Center

The Health Center provides treatment of illness and injury for students at a reasonable cost as well as providing health education. Patients are seen on a walk-in basis; appointments are necessary for specialty clinics which include: dermatology, women’s clinic, men’s clinic, orthopedic, and psychiatric visits. The Health Center Pharmacy sells prescription medications and over-the-counter drugs at reduced rates. Referrals to medical specialists are available when necessary. Reasonable fees are assessed for lab tests, X-rays, specialty clinic visits, professional services, and surgical procedures.

The Health Center offers 24-hour Attendant Care Services for physically disabled students living on campus. The program is coordinated by an on-site registered nurse. Participating students reside at Cougar Place.

Health awareness programs, first aid, and CPR classes are available through the Health Center. For further information on Health Center services or student health insurance, contact Health Center Information.

Health Center Information
Information: 713-743-5151
Web Page Address: www.uh.edu/admin/hc
Attendant Care Services: 713-743-5112
Appointments:
Men’s Clinic, Dermatology, Orthopedic Clinic call: 713-743-5141
Psychiatric Clinic call: 713-743-5149
Women’s Clinic call: 713-743-5131

Health Center Hours:
Fall and Spring Semesters
8:00 a.m.–5:30 p.m. M,T,Th,F
8:00 a.m.–6:30 p.m. Wednesday
Summer Semesters
8:00 a.m.–5:00 p.m. M,T,Th,F
8:00 a.m.–6:00 p.m. Wednesday

Student Health Insurance

Any university student enrolled in at least six semester hours is eligible to enroll in the student health insurance plan. Enrollment is by the Fall and Spring semesters and can be requested through VIP when registering for classes. Students may also enroll on their fee bill in person at the Health Center, Entrance 6, off Wheeler Street. (Note: Insurance for Summer only for new Resident students cannot be requested through VIP and must be mailed directly to Macor, Inc. Brochures (outlining coverage benefits) and enrollment applications may be picked up at the Health Center. Students are responsible for mailing the applications directly to the insurance company by the deadline.)

Student Health Insurance is mandatory for non-immigrant international students and will be automatically charged on their fee bill each semester unless the student provides proof of alternate insurance in the form of a letter from the insurance company or employer, or a copy of their policy. The proof must show the insured’s name, dates of coverage, and at least $50,000 in acceptable medical benefits plus $7,500 for Repatriation and $10,000 in Medical Evacuation Benefits. The valid proof will initiate a waiver of the insurance fee if given to the Health Center prior to fee payment. After fee payment, students must bring their proof to the Health Center by the 20th class day of each Fall, Spring and 12th class day of Summer semesters to receive a waiver of the insurance fee.

U.S. Resident students who want to have insurance added or waived after fee payment must also contact the Health Center by the 20th class day of each Fall, Spring and the 12th class day of Summer semesters.

No waivers will be given after the 20th class day for each Fall and Spring, and the 12th class day of Summer semesters. For further information or to request a Student Health Insurance Brochure, please call 713-743-5137.

Speech, Language, and Hearing Clinic

Diagnostic evaluations and appropriate treatment for various types of speech, language, and hearing problems are available to students and others in the Houston area. Consultation services are provided by the professional staff in speech, language, and audiology. The clinic is located in the Clinical Research and Services Building, Cullen Boulevard, Entrance 8, and services may be scheduled by calling 713-743-2898.

College of Optometry Clinics

Vision care services are provided on a fee-for-service basis to the faculty, staff and students of the entire University of Houston System and the general public. Special reduced fees are available to eligible faculty, staff and all full-time students.

Vision care services include primary vision care, contact lenses, vision therapy, diagnostic and therapeutic medical eye services, vision rehabilitation, and pediatric optometry, including visual assessment of infants. An optical service is available to fill optical prescriptions.

Optometry students perform services under the direct supervision of faculty members.

The University Eye Institute is at 505 J. Davis Armistead Building, Entrance 2. The clinic provides
services on an appointment basis. For appointments and additional information, call 713-743-2020.

**Psychology Research and Services Center**

The UH-PRSC offers psychological services to University of Houston staff and students, as well as to the general public. The center is staffed by clinical psychology doctoral students and faculty from the Department of Psychology. The UH-PRSC is a training facility offering treatment for anxiety, panic, depression, personality disorders, sexual dysfunction, and anger management, as well as adjustment problems related to sexual abuse, marital discord, divorce, and general life difficulties. Individual, couple, family, and group treatment approaches are included with emphasis on evidence based psychotherapeutic procedures.

In addition to treatment, the UH-PRSC provides psychological assessment of intellectual, developmental, and personality functions. These services are available to adults, adolescents and children. Fees for assessment as well as therapy services are based on a sliding scale, thus adjusted for by the client’s ability to pay.

There are also several active research projects working out of the UH-PRSC, providing services to the community and working to extend the knowledge base in certain areas of clinical psychology. Among the areas currently studied by active UH-PRSC research teams are Post-Traumatic Stress Disorder (PTSD) in children and adolescents, the effect of marital conflict on children, marital discord/domestic violence, depression, anxiety disorders, serious mental illness and community violence. Lastly, UH-PRSC offers Forensic Psychology Services for cases involving family, civil and criminal law.

The UH-PRSC is located in the Clinical Research Services (CRS) Building on Cullen Boulevard, entrance 8. To obtain more information regarding UH-PRSC research projects, please call 713-743-8600. To make an appointment for clinic services please call 713-743-8609. Information about Forensic Psychology Services please call 713-743-8615.

**Human Development Laboratory School**

The Human Development Laboratory (HDL) School is a non-profit early childhood program committed to constructivist education. The Laboratory School serves the academic mission of the university, the Department of Educational Psychology, and the Human Development and Family Studies program in three principal functions: demonstration, training and research.

The goal of the lab program is to promote a young child’s reasoning, autonomous self-regulation, interpersonal understanding and social collaboration (including conflict resolution). HDL teachers foster a feeling of community in which children develop greater self-awareness, empathy for others, new capacities for friendships, and cooperation as a method of relating and resolving conflicts with peers. The educational philosophy of HDL is derived from research based theory about child development, especially the works of Piaget, Vygotsky, Dewey, Erikson, Kohlberg, Kamii and DeVries. The lab is committed to the belief that intellectual, social, emotional and moral development require a physical and psychological environment in which children feel safe, secure in the affections of adults and free to pursue their active curiosities.

HDL is open to the public year round Monday through Friday with operating hours from 7 a.m. to 6 p.m. HDL offers half- and full-day programs. Snacks are provided mid-morning and mid-afternoon. Children bring boxed lunches and HDL provides milk, juice or water for the noon meal.

The lab school offers a planned constructivist environment with a wide variety of activities that are designed to appeal to children’s spontaneous interests. Children may choose to build with constructive materials, experiment with art media, or illustrate their own stories. These activities are supervised with sensitivity to the unique ways in which children think and feel.

HDL offers four classes with a master teacher, assistant teacher and student-assistants:

- **Explorers**
  - 18 months to 24 months
- **Experimentors**
  - 2 to 3 years
- **Investigators**
  - 3 to 4 years
- **Inventors**
  - 4 to 5 years

The Human Development Laboratory School is located in the Isabel C. Cameron Building on the corner of Wheeler and Cullen Boulevard. Tuition and fees are based on yearly operational needs. For more information, contact HDL at 713-743-4130.

**University Career Services**

University Career Services (UCS) serves UH students and alumni at all stages of career development. Services include career counseling, vocational testing, workshops, student employment services, internships, career placement and alumni career services. Career counselors assist students who are undecided about an academic major, in formulating career goals, and/or in implementing a professional job search.

Complementing these services are state-of-the-art, internet-based technologies to assist in career guidance, job market and employer research, resume preparation, interview practice, scheduling of interviews, and access to job listings. ResumeBank, a computerized resume database, effectively matches students’ career interests with employers’ hiring needs. It also allows employers to access and search the resume database on-line. JObank provides automatic e-mail notification to students about job openings and enables students to apply for jobs on-line. Available jobs include part-time and full-time, on-campus and off-campus, internship, and career-level positions. New job listings are received daily.

UCS coordinates more than 400 corporate recruitment visits to the campus each year, enabling students to interview with representatives from local, national and multi-national firms. Starting salaries received by UH graduates through this service consistently exceed national salary averages in the majority of academic disciplines.

Internships provide UH students the opportunity to explore career fields and to learn through doing.
Internships, available for all academic majors, allow students to gain career-related experience before graduation.

UCS conducts over 300 workshops each year. Topics include resume writing, interview skills, videotape interview critique, job search, career planning and other career development topics. Workshop flyers are available at UCS and the full workshop schedule may be viewed on the UCS website www.career.uh.edu.

These are some of the services available at UCS to help students advance their career planning and/or job search objectives. UH students are always welcome to visit University Career Services and speak with one of our career counselors, or to contact us by e-mail.

Office Hours

Fall and Spring Semesters:
8:00 a.m.–7:00 p.m., Monday and Tuesday
8:00 am–5:00 pm, Wednesday through Friday

Summer Semester:
8:00 am - 5:00 pm, Monday through Friday

University Career Services
University of Houston
106 Student Service Center 1
Houston, Texas 77204-3040
Tel: 713/743-5100
Fax: 713/743-5111
www.career.uh.edu

Child Care Center

The University of Houston Child Care Center provides a high quality program for children of UH students, faculty and staff. The environment prepared for the children offers a variety of activities to intrigue and stimulate the young learner. Through the developmentally appropriate curriculum, children are exposed to play opportunities in which they express their independence, social negotiation skills, problem-solving skills and an innate joy of activity. Children are also exposed to guided discovery opportunities that allow them to stretch their curiosity, experiment with alternatives and gain intellectual empowerment in their environment.

The center is open from 7 a.m. to 6 p.m. Breakfast, lunch, and afternoon snacks are provided. Parents have choices of enrolling for two-, three-, or five-, pay schedules. Lower fees are applicable for students, and financial assistance is available for qualified student families. Since the Child Care Center is limited to 153 spaces, interested parents should inquire about enrollment/waiting lists as early as possible.

Child Care Center
713-743-5480

Counseling and Psychological Services

Counseling and Psychological Services (CAPS) offers a variety of services to students. These services include outreach; individual, couples, and group counseling; vocational counseling; consultation; crisis intervention; psychological assessment; and self-improvement workshops. There is no fee for personal counseling for up to 10 sessions. Hours during long semesters are 8 a.m.–7 p.m. Monday and Tuesday and 8 a.m.– 5 p.m. Wednesday through Friday. CAPS is staffed by licensed psychologists and professional counselors. CAPS is accredited by the International Association of Counseling Services and its doctoral internship program in psychology is accredited by the American Psychological Association. Call 713-743-5454 for additional information or to set up an appointment, or visit us at 226 Student Service Center or our website www.caps.uh.edu.

Learning and Assessment Services

The mission of Learning and Assessment Services (LAS) is to promote student learning by identifying needs, providing support services, and offering outreach activities and evaluation services to the university community. Learning assistance programs comprise tutoring, learning strategies, wellness and parenting education, academic and personal development workshops, cultural enrichment activities, and computer-aided instructional resources. Assessment activities include coordination of focus groups; interviews; survey research; and administration of diagnostic, psychological, placement, credit by examination, and admission testing. LAS assists with measurement and evaluation services designed to improve the quality of education and programs through faculty course evaluations, exam scoring, instrumentation, data analysis, program evaluation, and outcome assessment. In addition, the division offers three academic courses in social health and learning strategies. LAS supports graduate and professional education with research support including data collection, survey design, focus groups, consultation, assistance with an introduction to SPSS, academic success counseling, and workshops on topics such as American Psychological Association style guide, scholarly writing, presentation, learning styles, and time management.

Learning and Assessment Services
713-743-5498 (phone)
713-743-5383 (fax)
210 Student Service Center
www.las.uh.edu

Learning Support Services

The mission of Learning Support Services (LSS) is to increase graduation rates and improve student retention. LSS offers learning support programs and self-enhancement activities to increase student academic performance. The focus of LSS is on learning how to learn through learning strategies counseling, tutoring and faculty consultation. Assessment of learning styles and learning strategies to optimize student learning leads to provision of appropriate academic treatment plans. Tutoring is provided on most subject areas on a walk-in basis by student tutors who have high academic standing and have been recommended by faculty. LSS also provides non-credit THEA developmental instruction in reading, writing, and mathematics. Approximately 10,000 individual tutoring sessions are provided each year. The tutors are certified by the International College Reading and Learning Association. The tutoring program is certi-
fied by the National Association for Developmental Educators.

LSS provides ongoing learning strategies seminars and supplementary instructional groups. In addition to group interventions, students can access individual assessment and academic success counseling and referral, with individualized educational plans provided. Learning resources are available to all enrolled students. Computers and video equipment are in place, and software and videos may be used for practice and instruction in course work, test preparation and learning strategies. The library of written materials includes reference books and handouts on learning techniques. LSS collaborates with faculty to provide academic enhancement activities, offering consultation to faculty in promoting student learning. LSS also conducts a training practicum for beginning counselors from the Educational Psychology Department.

LSS supports graduate and professional education with learning strategies counseling and workshops on topics such as American Psychological Association style guide, scholarly writing, presentation, learning styles and time management.

Learning Support Services
713-743-5411
321 Social Work
www.las.uh.edu/LSS

Challenger Program
The mission of the Challenger Program, funded by the U.S. Department of Education, is to provide support to students who either are first in their families to go to college, come from low-income backgrounds, or have a physical disability. The Challenger Program offers eligible program participants tutoring, academic counseling, academic workshops, life skills workshops, a study skills course for credit and cultural enrichment activities.

Challenger Program
713-743-5420
319 Student Service Center
www.las.uh.edu/CP

Urban Experience Program
The mission of the Urban Experience Program (UEP) is to expand opportunities for urban citizens and create new collaboratives with the private and public sector. The mission is supported by UEP’s efforts to increase recruitment, retention, and graduation of disadvantaged students. The program includes internships, community service, tutoring, skills workshops, mentors, core-curriculum block courses, cultural heritage courses, on-campus housing, and individual academic and personal support services.

Urban Experience Program
713-743-6032
250G Oberholtzer Hall
www.las.uh.edu/UEP

The mission of the Measurement and Evaluation Center (MEC) is to provide evaluation services. MEC provides assistance with measurement and evaluation services that improve the quality of education and programs via faculty/course evaluations, design of research and survey methodologies, instrumentation, data analysis, program evaluation, exam scoring and outcome assessment. The center has also been forging public-private partnerships with Houston business and non-profit organizations. The center plays a consultant role for many internal and external customers.

Services offered include consultation and design of course/faculty evaluation questionnaires, design and data analysis of survey and research projects, validation studies of institutional and departmental tests, and consultation for program evaluation including design of instruments to assess outcome, user satisfaction surveys, and evaluation of program goals and objectives. MEC also provides trained leaders to conduct focus groups. MEC scores most of the university-scheduled course examinations, standardized tests, psychological batteries, and vocational inventories in addition to scanning all university administrative forms for Enrollment Services, and academic units.

MEC supports graduate and professional education with research support including data collection, survey design, focus groups, and consultation.

Measurement and Evaluation Center
713-743-5440
206 Student Service Center
www.las.uh.edu/MEC

The mission of University Testing Services (UTS) is to offer testing and assessment services including the administration of admission, placement, credit by exam, psychological batteries, correspondence examinations from other universities, and professional certification and licensing examinations. UTS also provides scholarly review of tests and test materials, test development and consultation of credit by exam selection, placement testing, and standardized testing. As a national testing center, it serves more than 40,000 examinees to include students and citizens of this area through more than 200 different testing and assessment services. This unit has been called upon to develop and validate assessment tools used for selection of participants in nursing programs. UTS was one of twelve national test sites to pilot the computerized GRE test leading to UTS providing computer-based testing for GRE and GMAT. UTS also offers the THEA test using touch-screen computer technology.

University Testing Services
713-743-5444
200 Student Service Center
www.las.uh.edu/UTS

UH Wellness
The mission of UH Wellness, a university-wide wellness program and clearinghouse for campus wellness events, is to promote a supportive environment for achieving a healthy lifestyle through informed, responsible choices. Offering outreach educational
programs for the campus and community, this service also provides referral, information and resources on a wide array of health topics including stress, alcohol and other drugs, and sexual health. In collaboration with other campus organizations, the center co-sponsors large-scale prevention campaigns including Alcohol Awareness Month, the Texans’ War on Drugs Red Ribbon Week, Safer Sex Awareness Week, Eating Disorders Awareness Day, and the Great American Smokeout. The innovative Peer Education Program offers students an opportunity to be trained in providing prevention and wellness education for their peers. Peer Educators and campus Resident Advisors currently are trained together in a three-credit course instructed by the UH Wellness director. In creative partnership with the Department of Health and Human Performance and Residential Life and Housing, UH Wellness trains undergraduate and graduate students through academic coursework to serve as peer educators and/or resident advisors. Currently funded by Student Services Fees, this program evolved from a two-year $151,000 prestigious and comprehensive substance abuse prevention and education grant from the Fund for the Improvement of Post Secondary Education (FIPSE).

**UH Wellness**
713-743-5455
Room 35, University Center

**UH Parent Education Project**
The mission of the UH Parent Education Project (PEP) is to enhance the lives of at-risk children and families in the greater Houston area. Our approaches to this have changed over our last 25+ years of operation.

We are a totally grant-funded project and a component of UH Learning and Assessment Services. Our offices are located on-campus, but much of our work is done out in the community.

Our current programs are:

- **Families Can:** This program provides parent casework services to families of children (0-18 years) with physical/medial disabilities and chronic illness (i.e. children who meet the Texas Department of Health’s definition of “children with special health care needs”). Parents are educated, supported, and empowered in the process of accessing resources for their child. Their caseworkers are parents or family members of a child with special health care need and understand the families’ struggles.

  The program also offers a support group, resource information, quarterly newsletter, and equipment exchange. Referrals can be made by the family, the school, or any service provider. Call 713-743-5435. There are no costs for services.

- **Families Count:** This program is an individualized telephone service for parents and caretakers looking for resources for their child. It serves families of children with disabilities of all kinds. Also offered: a support group, educational materials from our library, and a quarterly newsletter. Call 713-743-5592. The is no cost for the service.

- **Grandparents Raising Grandchildren:** The number of grandparents and family raising their grandchildren is on the rise. This free program profiles: I & R Services, Parent Pals, and a Wednesday Support Group. Call 713-743-5491.

A limited number of internships and student placements are available to students at UH. Supervision is provided by the Project Director, Angie Grindon, L.M.S.W-A.C.P, L.P.C., L.M.F.T. Call 713-743-5491.

**Parent Education Project**
713-743-5435
210 Student Service Center
www.las.uh.edu/PEP

**International Student and Scholar Services**
The Office of International Student and Scholar Services provides counseling and advising for international students and scholars on issues related to government regulations and/or differences in customs and cultures. The office meets the university’s responsibility for compliance with U. S. Department of Homeland Security, and U.S. Department of State regulations. The office verifies and completes letters, certificates, government documents, and forms for students who need to continue their stay at the university. Each semester, the office staff plans and implements check-in services and a special orientation program. The office also provides opportunities for international students to establish a meaningful relationship with an American family, called an international friendship family. For further information about International Student and Scholar Services, call 713-743-5065. The website is www.issso.uh.edu/

**Veterans’ Services Office**
Veterans, their spouses, and dependents may use the services of this office. It works with the university and the Veterans’ Administration to help students resolve problems with veterans’ benefits. Counseling on all aspects of educational and V.A. benefits is available. The office certifies tutorial services payable under the G.I. bill and has information on V.A. work-study and state veterans benefits. For more information call 713-743-5490, or go to the office in the University Center, room 268.

**Center for Students with DisABILITIES**
The Center for Students with DisABILITIES (CSD) provides accommodations and support services to University of Houston students who have any type of temporary or permanent health impairment, physical limitation, psychiatric disorder, or learning disability. Students are assisted in obtaining reasonable accommodations and developing self-advocacy skills in order to receive the same educational opportunities as their non-disabled peers. CSD staff serve as liaisons between students and faculty, administrators, and community agencies. Advocacy services are also provided.

Upon receipt of required documentation from appropriate health care provider(s), CSD staff recommend the most appropriate academic accommodations for students. Some of the individualized accommoda-
tions and services provided to students may include, but not be limited to: priority registration; registration assistance; individualized test administration; assistive technology; textbooks in alternate formats; sign language interpreters; captioning services; resource referral and/or coordination; time management/organizational skills assistance; voice input/output software; disability-related counseling; peer support groups; and advocacy services.

The University of Houston strives to maintain an accessible campus for students who have disabilities. Accessible parking, curb cuts, ramps, automatic doors, Braille signs, and low elevator buttons are just a few examples of campus accessibility features.

The M.D. Anderson Library has Kurzweil and VERA reading machines as well as a text magnifier and a TTY telephone. Several residence halls and apartment complexes have numerous barrier-free rooms. Attendant Care Services can be arranged through the Student Health Center. For more information, please call or write:

University of Houston
Dustin Dart, Jr. Center for Students with DisABILITIES
CSD Building, Rm. 100
Houston, TX 77204-3022
Phone: 713-743-5400
TTY: 713-749-1527
Fax: 713-743-5396
www.uh.edu/csd

Safety and Security

University Public Safety Department
The University of Houston Department of Public Safety is a multiservice organization whose mission is to ensure the safety and security of persons and property on the campus. The department’s officers are commissioned by the Board of Regents and licensed as peace officers through the State of Texas after receiving state-certified training in the duties and responsibilities of a Texas peace officer.

In addition to traditional police services, the department offers crime prevention workshops, on-campus escorts, and assistance with starting disabled vehicles. The philosophical focus of the department is the belief that only through police-community teamwork can the campus remain safe and secure for everyone. Emergency/Information call boxes and telephones are located throughout the university to provide citizens with direct immediate access to the services of their police officers.

The University Department of Public Safety Building is located at 3869 Wheeler at Scott Street. For emergencies call 911 or 713-743-3333. For all non-emergency purposes call 713-743-0600. Additional information can be located on the World Wide Web www.uh.edu/admin/police.

Requests for Police Services During Special Events
Individuals or organizations desiring to host on-campus special events that require police services must utilize University of Houston police officers. For additional information, call University Center Reservations at 713-743-5287 or the police special events area at 713-743-0592.

Under unique circumstances and with the permission of the chief of police, visiting dignitaries will be allowed to have special police present.

Fire and Physical Safety
Fire Marshall’s Office, a division of the Department of Public Safety, supports prevention, planning and response. Everyone on campus has a responsibility to prevent fires and injuries, to plan for emergencies, and to respond according to the emergency plan. Specific responsibilities include:

1. Using UL or F.M. labeled appliances and power strips with built-in fuses or circuit breakers.
2. Contacting Fire Marshal's Office regrading the use of items with open flames.
3. Reporting blocked exit paths, improper storage, smoking in buildings, and physical safety hazards.
4. Becoming familiar with at least two exits other than elevators in buildings that one frequents.
5. Knowing the location and operation of the fire alarm system.
6. Evacuating a building when the alarm is sounding or when advised to do so.
7. Calling 911 for fire, medical and police emergencies.

Additional information may be obtained at the University Police Building or by calling 713-743-1635.

Parking Enforcement Services
All vehicles parked on campus must display a valid UH parking permit unless parked at meters, visitor lots or the University Hilton Hotel Garage. The purchase of a parking permit does not guarantee a parking space but allows you to park if space is available.

Students may register for parking permits through the Enrollment Services Online VIP or the website www.uh.edu/enroll/. Physically challenged students (or faculty/staff) that need accessible parking should visit the Center for Students with DisABILITIES, CSD Building, room 100, or call 713-743-5400 to receive a UH disabled parking permit. Resident students wishing to park in a resident exclusive parking lot must register in person at the Office of Parking Enforcement Services, room 1 of the E. Cullen Building. Faculty and staff should apply for parking permits through their department.

The university expects full compliance with regards to parking rules and regulations and assumes any citations received will be resolved by selecting one of the options stated on the citation. For additional information concerning parking and transportation on campus, refer to the Parking Rules and Regulation brochure or contact Parking Enforcement Services at 713-743-1097.

Student Services