



Harvey Update

August 31, 2017

The University of Houston remains on schedule to re-open Tuesday, Sept. 5. Remember that, until then, only authorized personnel are allowed on campus and any exceptions can only be granted on a vice-presidential level. This policy is being strictly enforced. In addition, all ad hoc agreements, partnerships, collaborations and affiliations with external parties related to Hurricane Harvey must be reviewed and approved on the vice-presidential level.

Below, find the latest information regarding University status.

Residential Students Returning to Campus Starting Saturday

Residential students can return to campus, with the exception of Bayou Oaks residents, starting Saturday, Sept. 2, at 8 a.m.

While students may start returning to the residence halls on Saturday, those who do not have a need to return immediately are encouraged to consider not returning until Monday, Sept.

4. Returning students are advised that services on campus may be limited and response times may be slow. All residential students have received a detailed email with additional information.

Selected Buildings Reopening for Residential Students

The following buildings will re-open during the listed hours for residential students only:

Campus Wellness and Recreation Center

- Saturday, September 2, 10 a.m. to 7 p.m.
- Sunday, September 3, Noon to 7 p.m.
- Monday, September 4, 10 a.m. to 7 p.m.

Student Center South, including the Games Room

- Saturday, September 2, 9 a.m. to 5 p.m.
- Sunday, September 3, 9 a.m. to 5 p.m.

- Monday, September 4, 9 a.m. to 5 p.m.

M.D. Anderson Library, first and second floors only

- Saturday, September 2, 10 a.m. to 4:45 p.m.
- Sunday, September 3, 10 a.m. to 4:45 p.m.

Students Unable to Return for Scheduled Reopening

The University understands the considerable challenges some students may face in returning by Tuesday, Sept. 5, when classes resume. UH is committed to making every accommodation that is realistically possible to allow these students to return and continue their studies at a slightly later date. Please contact your professor or a program representative to discuss your circumstances.

FAQ and Resources Site

The University has developed a FAQ addressing many of the campus community's most basic questions and concerns. In addition, a list of various resources has been compiled, providing useful options to faculty, staff and students. The new site, which will be updated regularly, is [available here](#).

Cougars Care Discussion Forums Now Available

Discussion sites have been developed for UH staff and students to connect with their Cougar family to ask for assistance, offer assistance or simply check in on one another. These two sites – Staff Helping Staff and Students Helping Students – sites are available through AccessUH at: <https://accessuh.uh.edu/login.php>.

Work-Study Job Deadline Extended

Students who were awarded Work-Study funds as part of their financial aid awards originally had a deadline of Sept. 1 to find jobs on campus. That deadline has been extended until Sept. 22, and may be extended further on a case-by-case basis. Work-study awards will not be canceled for students who have not yet found jobs.

Student Health Insurance Enrollment and Waivers

The events of the last few days have greatly impacted many of students and their ability to complete their Student Health Insurance enrollment and waiver submissions. The university has maintained communication with the Student Health Insurance Plan administrators, Academic HealthPlans and has continued to submit enrollment information to Academic HealthPlans for international students enrolled in the mandatory Student Health Insurance Plan.

Student Health Insurance Plan Enrollment:

- Voluntary enrollment period for students **new to the plan** has been extended to Thursday, Sept. 14.
- Voluntary enrollment period for students **renewing** their coverage is Thursday, Sept. 14.
- Waiver submission period for international students has been extended to Thursday, Sept. 14.

Links and Contact Information:

- **Enrollment and General Information:** <http://www.uh.edu/healthcenter/insurance/>
- **Academic HealthPlans Customer Service:**
1-855-824-9683
uh.myahpcare.com
support@ahpcare.com
- **UH Student Health Insurance Office:**
SHIP@uh.edu

New Deadlines and Due Dates

- Last Day to Add: Tuesday, Sept. 5
- University's Official Reporting Day (ORD): Friday, Sept. 8
- Last Day to Drop without a grade: Friday, Sept. 8
- Last Day to Drop with a W: Tuesday, Oct. 31 (no change)
- Last Day to Submit Residency Application and Documents: Friday, Sept. 8
- Last Day to Arrange a Payment Plan: Friday, Sept. 8
- Last Day to Enroll in an Emergency Payment Plan: Friday, Sept. 8
- Due Date for the second payment installment has been extended to Monday, Oct. 16.

Satisfactory Academic Progress (SAP) Appeal Deadline Extended

Students who are required to submit a SAP financial aid appeal were previously given a deadline of Sept. 6 to receive consideration for aid for the fall semester. Scholarships and Financial Aid (SFA) has extended that deadline to Friday, Oct. 6. Students who are able to meet the Sept. 6 deadline, or can submit documents sooner than Oct. 6, are still strongly encouraged to do so. Aid cannot be processed until the SAP appeal is approved, so please submit it as soon as possible to know your eligibility for financial aid.

UH Hilton Unavailable for Campus Emergency Housing

The UH Hilton Hotel is currently full with first responders, Chartwells employees and the hotel's own staff. As a result, it is not equipped to serve as a shelter. The hotel is directing those seeking shelter to the mega-shelters downtown. Even when the first responders depart, the UH Hilton will need to honor those reservations already in place.

Status of Online and Distance Education Classes

Online and distance education classes will be treated no differently than on-campus classes, and will resume when the University reopens.

Counseling and Psychological Services (CAPS) Available 24/7

For those requiring assistance, Counseling and Psychological Services (CAP) is available 24/7 by calling the main number at 713.743.5454, then pressing 2 to be connected to an after-hours counselor. CAPS will resume full operations when UH re-opens on Tuesday, Sept. 5.

UIT Cautions: Avoid Hurricane Harvey Scams

University Information Technology advises you to exercise extreme caution in handling any email with the subject line, attachments, or hyperlinks related to Hurricane Harvey, even if it appears to originate from a trusted source. Fraudulent emails will often contain links or attachments that direct you to phishing or malware-infected websites.

You should verify the legitimacy of any email solicitation by contacting the organization directly through a trusted contact number. Criminals also use events such as Hurricane Harvey to trick users into sharing information. Please be advised that **UIT is not performing any system upgrades during this time and will not be sending you any emails regarding upgrading your accounts or credentials.**

If you have any questions or concerns, or would like to verify the legitimacy of a message please contact UIT Security via email at security@uh.edu.

Athletics: UTSA Football Game Postponed

The season-opening football game against the University of Texas at San Antonio scheduled for Saturday, Sept. 2, in San Antonio has been postponed. It may be played on Dec. 2 unless the Cougars are in the AAC Championship Game at that time, in which case the game will be canceled. All other Athletics events for the coming week have been canceled or postponed.

General Questions

If you don't find the information you need in this update, you can send an inquiry to harvey2017@uh.edu.